

5 Considerations When Hiring Off-Duty Police Officers for Security



Managing off-duty officers involves a lot of moving parts. Between onboarding, scheduling, payroll and tax documentation, and even considerations like insurance, it can be a full-time job. That's why many businesses are outsourcing the management of off-duty officer support rather than managing the details internally.

Managed services providers take the hassle out of coordinating off-duty officers for their safety and security needs. Providers that **specialize specifically in the placement of off-duty** officers have the tools, relationships with law enforcement, and other resources to ensure all of the details are covered from start to finish. That makes it easy for companies to access the security support they need without creating administrative headaches which can also may keep them from focusing on their business.

Here are five important considerations when choosing an off-duty managed services provider.



Dedicated Client Relationship Manager

Will someone be there when you call and does that person know your industry and the threats and risks you're trying to navigate? In addition, what support system is this manager providing? (Are they on-call 24-7 or is there a contingency plan for after-hours requests?) A solid provider will have a dedicated client relationship manager who is well-supported and understands your needs to help you stay ahead of issues.

Healthy Bench of Officers

The best off-duty management providers will have roots in law enforcement which allows for more access to officers in various locations, as well as experience in various jurisdictions. They will have the background and insight to know what officers need and go out of their way to take care of them. That means being clear with assignment details, being accessible for questions, keeping administrative burdens to a minimum and paying officers on time.

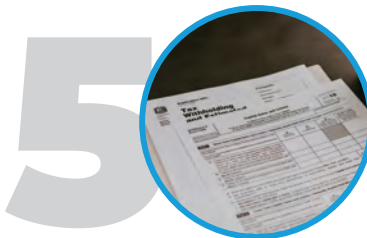


Technology Platform

Is there a solid platform in place to support documentation and transparency in communication, information sharing and time tracking? Having a platform for record keeping that is easy for officers – who aren't in front of the computer all day. In addition, the right technology to ensure our officers are in-place and ready for their shifts, supported by a 24/7 communications center team monitoring their clock-ins, clock-outs, ensuring coverage is provided.

Comprehensive Insurance

It's imperative to make sure both the officers supporting you and your business are covered in the event an incident occurs during an off-duty engagement. Does the service provider offer robust general liability coverage so that the business, the officer and police department will be covered under their policy? Workers' compensation and/or occupational accident insurance may also be relevant to inquire about.



Integrated Tax Processing

As any business that has ever engaged off-duty officers knows, managing all the forms and paperwork come tax season can be an arduous task. Will the managed service provider manage all of the tax intake forms and 1099s when tax season comes around to alleviate your business's administrative burden?

A quality provider will possess these traits and provide all of these essential services, likely more. Ask the right questions, and really get to know your provider to ensure that off-duty services run smoothly and your business is protected.

CALL 866-960-0159 TO SCHEDULE AN ASSESSMENT OF YOUR SECURITY NEEDS